



Stock Investor Pro

Program Error Sheet

Error:

When installing Stock Investor Pro I get Error: #1426 or #1733

Note:

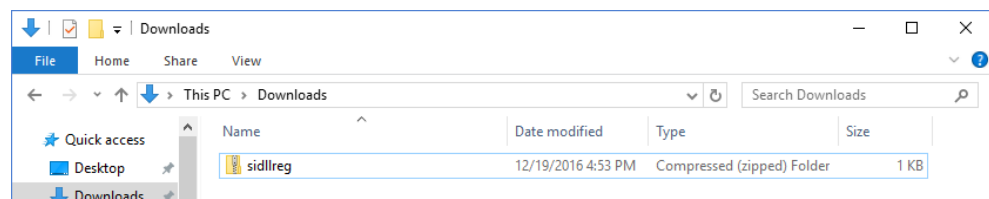
This issue impacts some Windows users and requires registration of four support files: crcont.dll, flpgrf.ocx, chilkatcrypt2.dll, and cttree.ocx

Solution:

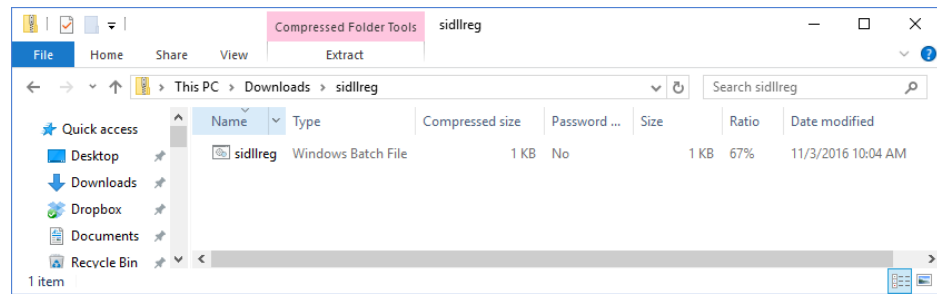
We have created a batch (bat) file that, when run, will automatically register the four support files so that Stock Investor will run.

*****Please note that for this bat file to correct the error(s) you are receiving, you must have installed Stock Investor Pro in the default location specified by the installation script.***

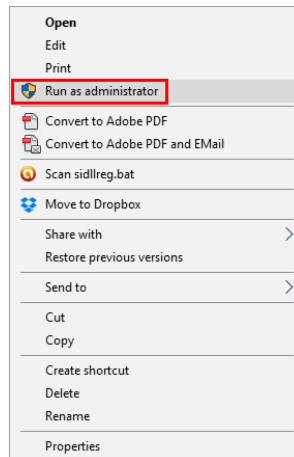
1. Download the compressed (zipped) bat file at this link: <http://www.aaii.com/stock-investor-pro/sidllreg.zip> (be sure to note where the file is downloaded)
2. After the download is completed, go to the Downloads folder on your computer to locate the compressed file:



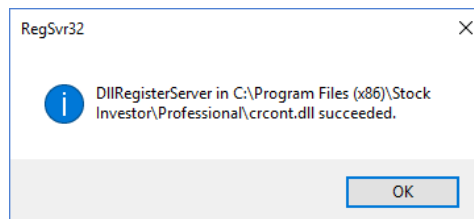
3. Double-click on the sidllreg compressed file. This will display the contents of the compressed file, BUT IT WILL NOT EXTRACT THE CONTENTS:



4. To fully extract the sidllreg.bat file, drag the sidllreg file from the folder shown below to your desktop. *If the file still appears in a folder, it is not full extracted and will not run.*
5. Right-click on the sidllreg.bat file on your desktop and select **Run as administrator**

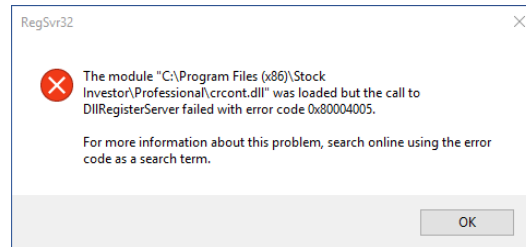


6. If you receive a User Account Control prompt, click Yes
7. This will launch a DOS command prompt and you will receive the first of four RegSvr32 messages saying that registration of crcont.dll succeeded:



8. Click Ok to proceed.
9. You will then receive notices of success for also registering flpgrf.ocx, chilkatcrypt2.dll and cttree.ocx. For each click Ok to proceed. After cttree.ocx is registered and you click Ok, the command prompt will automatically close. You should now be able to run Stock Investor without any errors.

10. If you receive a message saying the module was loaded but the call failed, either the file is not fully extracted, meaning you are not running the file from your desktop, or you are not running the bat file as an administrator:



If you have any problems, contact AAI Tech Support at (800) 428-2244 or techsupport@aaii.com